

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.10/826,160
Filing Date 4/15/2004
Confirmation No. 8619
Inventorship Hua-Jun Zeng
Applicant Microsoft Corporation
Group Art Unit
Examiner
Attorney's Docket No. MSI-1892US
Title: Mining Service Requests for Product Support

To: Commissioner of Patents and Trademarks
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Fees will be paid by credit card through the EFS Web; however the
Commissioner is hereby authorized to charge any deficiency of fees and credit any
overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: 09/18/2006

By: /Brian G. Hart Reg. No. 44421/

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